

IN THE CIRCUIT COURT OF THE TWENTIETH JUDICIAL CIRCUIT  
IN AND FOR COLLIER COUNTY, FLORIDA

PAUL SHIRLEY, an individual,

Plaintiff,

Case No.: \_\_\_\_\_

vs.

JET AGENCY GLOBAL, LLC,  
a Florida limited liability company,

Defendant.

\_\_\_\_\_/

**COMPLAINT FOR DAMAGES**

Plaintiff, PAUL SHIRLEY (“Mr. Shirley”), an individual, hereby sues Defendant, JET AGENCY GLOBAL, LLC (“Jet Agency”), a Florida limited liability company, and alleges:

**General Allegations**

1. This is an action for damages that exceed \$50,000.00, exclusive of interest, costs, and attorneys’ fees.
2. Mr. Shirley is an individual who resides in California.
3. Jet Agency is a Florida limited liability company with its principal place of business in Collier County, Florida.
4. Venue is proper as Jet Agency’s principal place of business is located within Collier County, Florida.
5. On or about December 29, 2025, Mr. Shirley and Jet Agency entered into a Jet Agency Membership Agreement (the “Contract”), attached as **Exhibit A**.
6. Pursuant to the Contract, Mr. Shirley agreed to pay a required deposit of \$100,000.00 (the “Deposit”) in exchange for a membership with Jet Agency, in which Jet Agency

would act as a broker to arrange air charter services from third-party air carriers certified by the Federal Aviation Administration to provide transportation during the dates elected by Mr. Shirley during a 12-month membership period.

7. Pursuant to the Contract, Jet Agency agreed to charge any flights booked against the deposit at a flat fee agreed upon in the Contract.

8. Mr. Shirley paid Jet Agency the Deposit in full via wire transfer, a copy is attached as **Exhibit B**.

9. In or around February 2026, Mr. Shirley contacted Jet Agency to book his first flight using his membership, a one-way flight from Palm Springs, California to Reno, Nevada with a third-party air carrier certified by the Federal Aviation Administration.

10. Jet Agency failed to provide the services for which Mr. Shirley contracted.

11. Mr. Shirley found himself forced to find alternative accommodations at an additional cost.

12. The refund clause of the Contract entitles Mr. Shirley to a refund of his Deposit, subject to a thirty (30) day deadline from the written request.

13. Mr. Shirley requested a refund of his Deposit on February 15, 2026, after Jet Agency failed to provide the services for which they contracted.

14. The thirty-day deadline lapsed, yet Jet Agency failed to refund the Deposit.

15. All conditions precedent to the institution of this action have either been performed, waived, or would be futile.

16. Mr. Shirley has retained the undersigned counsel to represent him in this action and agreed to pay a reasonable fee for the services rendered, which fee Mr. Shirley is entitled to recover pursuant to the terms of the Contract.

**Count I: Breach of Contract**

17. Mr. Shirley re-alleges paragraphs 1 through 16.

18. Jet Agency's failure to provide the services for which Mr. Shirley contracted constitutes a breach of the Contract.

19. Jet Agency's failure to refund the Deposit constitutes a breach of the Contract.

20. Mr. Shirley has been damaged as a direct and proximate result of Jet Agency's breaches of the Contract.

WHEREFORE, Mr. Shirley demands judgment against Jet Agency for damages, pre-judgment interest, interest, costs, attorneys' fees, and such other relief this Court deems just and proper.

**Count II: Civil Theft**

21. Mr. Shirley re-alleges paragraphs 1 through 16.

22. Jet Agency knowingly obtained the Deposit with the intent to deprive Mr. Shirley of the same and not provide the services as it agreed.

23. Jet Agency acted with felonious intent.

24. On or about April 8, 2026, Mr. Shirley made written demand to Jet Agency pursuant to Fla. Stat § 772.11, of which Jet Agency failed to respond, a copy is attached as **Exhibit C**.

25. Jet Agency owes Mr. Shirley treble the actual damages, *to wit* \$300,000.00, attorney's fees, and court costs.

WHEREFORE, Mr. Shirley demands judgment against Jet Agency for damages, pre-judgment interest, interest, costs, attorney's fees, and such further relief as is just and proper.

**Count III: Fraud in the Inducement**

26. Mr. Shirely re-alleges paragraphs 1 through 16.

27. Jet Agency made a false statement to Mr. Shirley when it portrayed itself as a capable broker to arrange air charter services from third-party air carriers and capable of fulfilling any flight requests in accordance with the contract.

28. Jet Agency knew it would not and knew or should have known that it could not fulfill the Contract.

29. Jet Agency intended that the false statements made would induce Mr. Shirley to enter into the Contract pay the Deposit.

30. Mr. Shirley justifiably relied on the false statements made by Jet Agency when he entered into the Contract and made the Deposit.

31. Mr. Shirley has been damaged as a direct and proximate result.

WHEREFORE, Mr. Shirley demands judgment against Jet Agency for damages, pre-judgment interest, interest, costs, attorney's fees, and such further relief as is just and proper.

Dated: May 21, 2026

Respectfully submitted,

**SLUSHER & ROSENBLUM, P.A.**  
*Attorneys for Plaintiff, Paul Shirley*  
444 W Railroad Ave., Ste 470  
West Palm Beach, FL 33401  
Telephone: 561-814-2020  
Facsimile: 561-557-4598

By: /s/ Cynthia M. Davila .  
Jeremy E. Slusher, Esq.  
Florida Bar No.: 145769  
[jes@slusherandrosenblum.com](mailto:jes@slusherandrosenblum.com)  
Cynthia M. Davila, Esq.  
Florida Bar No.: 1045088  
[cmd@slusherandrosenblum.com](mailto:cmd@slusherandrosenblum.com)



JET AGENCY



PAUL SHIRLEY

PREPARED BY CHRISTIAN ACOSTA

12/29/25

780 Fifth Avenue South,  
Suite 200  
Naples, FL 34102  
888.501.9161

**EXHIBIT  
A**

MEMBERSHIP@JETAGENCY.COM



## JET AGENCY MEMBERSHIP

Thank you for choosing Jet Agency. As a distinguished member, you are entitled to exclusive privileges and personalized service with every flight you book through us. Your membership unlocks access to premier benefits, curated to enhance every aspect of your travel experience.

### MEMBERSHIP INFORMATION

Member Name	Paul Shirley		
Membership Level	JA100	Hourly Rate Lock-in Term	12 Months
Activation Date	December 29, 2025	Concierge Credit	\$250
Number of Peak Days	46 Days	Membership Deposit	\$100,000



# TABLE OF CONTENTS

## JET AGENCY MEMBERSHIP PACKET

The Membership and its associated benefits are detailed in the following documents, collectively referred to as the Membership Packet.

» <i>Membership Agreement</i> Operational Guidelines for the Membership	4
» <i>FET &amp; Segment Fee Details</i> Explanation of Federal Excise Tax (FET) and Segment Fees	6
» <i>Standard Terms and Conditions</i> Further Details Regarding the Membership	8
» <i>Schedule A: Peak Travel Days</i> Travel Days Subject to Additional Conditions	17-18
» <i>Aircraft Classifications</i> Specific Aircraft Types Associated with Your Account	19
» <i>Service Area Map</i> Overview of Coverage Across the U.S. and Select International Destinations	20
» <i>Addendum to Jet Agency Agreement</i> Items That Differ from the Base Agreement	21
» <i>Membership Packet Agreement</i> Jet Agency and Member Signatures	22



# MEMBERSHIP AGREEMENT

The undersigned ("Member") and Jet Agency Global, LLC ("Jet Agency") agree to the following terms and conditions. The Member also agrees to the terms and conditions set forth in the Membership Agreement, Schedules A and B, the Aircraft Classifications document, and the Standard Terms and Conditions document, collectively referred to as the Membership Packet.

The Membership will become effective only upon Jet Agency's receipt of both the fully executed Membership Agreement and the Initial Payment.

## HOURLY RATE

*FET/Segment fees are not included.*

	LIGHT JET	MIDSIZE JET	SUPERMID JET	HEAVY JET
JA100	\$6,950	\$8,850	\$10,850	\$12,850
			<i>Access Deposit</i>	\$100,000

## 1. FEES AND PAYMENT

The Initial Payment for membership ("Member Account") is due upon execution of this Agreement. The payment amount is determined by the level of participation, as shown above.

## 2. FLIGHT REQUESTS

All domestic flight requests must be submitted to Jet Agency's Membership Services team via email (Members@JetAgency.com), phone (888-501-9161), or website portal (JetAgency.com/Members) with at least 48 hours' notice before the requested departure and must include:

- » The total number of passengers traveling; and
- » The preferred Aircraft Classification or Category, as per the Aircraft Classifications document contained herein.

Flight requests may be made verbally, by phone, or through other communication methods with a Jet Agency Member Services flight representative. However, the Member must provide written approval of the final flight details before the flight is confirmed.

Upon receipt and acceptance of the Member's flight request and the Member's written approval, Jet Agency will return a confirmation ("Flight Confirmation").

Flight requests must include the following minimum information:

- » Departure city and/or airport code
- » Destination city/cities and/or airport code(s)
- » One-way or round-trip indication
- » Departure date and time
- » Return date and time
- » Preferred aircraft category as per the Aircraft Classifications document
- » Passenger count

Non-peak travel may be requested within 48 hours of departure. For non-peak flight requests received less than 48 hours prior to departure, Jet Agency will make every effort to accommodate such flights with the following premiums:

- » Flights requested less than 48 hours, but more than 24 hours prior to departure, will incur a premium surcharge of **20%** in the form of billable hours (1.2 hours for every hour flown).
- » Flights requested less than 24 hours, but more than 14 hours prior to departure, will incur a premium surcharge of **30%** in the form of billable hours (1.3 hours for every hour flown).

Jet Agency will make every effort to accommodate all trip requests made with at least 14 hours' notice; however, such requests cannot be guaranteed.

## 3. FLIGHT TIME CALCULATIONS

All quoted flight times are calculated to the nearest 6 minutes compared to the actual estimated flight times rounded up, plus 0.2 hours (12 minutes) for taxi time. Minimum daily flight time charges are defined within the Terms and Conditions document and are subject to the chosen program level. Final flight time calculations are based on the last estimated flight time provided in the Member's final itinerary, to be sent the night prior to the trip.

## 4. FLIGHT MODIFICATIONS

Jet Agency reserves the right to substitute aircraft of equal or larger capacity and equal or greater quality at any time for no additional expense to the Member. The Member shall be informed of any such change prior to flight.

## 5. AIRCRAFT CATEGORIZATION

Member flight requests shall be made utilizing the aircraft categories defined within the Aircraft Classifications document ("Light Jet," "Midsize Jet," etc.). Jet Agency will provide an aircraft that meets or exceeds the size and quality for the specified category. Jet Agency, in its sole discretion, will make a best effort to provide the Member with specific aircraft model preferences, subject to availability. All aircraft utilized within the Jet Agency Membership are ARG/US and/or WYVERN safety-rated. Individual aircraft safety reports will be provided to the Member upon request.

## 6. TERM

- » *For a 12-month Term:* The Member Account balance remains active and in good standing for a 12-month period. To remain active, the Member must complete at least one trip in a 12-month period. The membership rates listed in this Agreement will be fixed for the first 12 months from the date of membership activation. Once the initial 12-month period has elapsed, the Member's hourly rate will be adjusted to the then-current hourly rate.
- » *For an 18-month Term:* The Member Account balance remains active and in good standing for an 18-month period. To remain active, the Member must complete at least one trip in each 12-month period. The membership rates listed in this Agreement will be fixed for the first 18 months from the date of membership activation. Once the initial 18-month period has elapsed, the Member's hourly rate will be adjusted to the then-current hourly rate.
- » *For a 24-month Term:* The Member Account balance remains active and in good standing for a 24-month period. To remain active, the Member must complete at least one trip in each 12-month period. The membership rates listed in this Agreement will be fixed for the first 24 months from the date of membership activation. Once the initial 24-month period has elapsed, the Member's hourly rate will be adjusted to the then-current hourly rate.

## 7. PEAK DAY PREMIUMS

For travel on Peak Travel Days, all itineraries, regardless of origin or destination, must be requested at least seven (7) days prior to the scheduled departure time to ensure aircraft availability. Travel on Peak Days will incur a premium surcharge of **30%** (1.3). Should the Member give Jet Agency more than seven (7) days' notice prior to the day of departure, the premium surcharge will be reduced to **20%** in the form of Billable Hours (1.2). A **20%** premium charge will be applied for all Peak Day travel arrangements.

During Peak Travel Times, we have a four-hour slide to accommodate the high demand. This means your departure time might need to be adjusted by up to four hours earlier or later than requested during the holidays.

"Peak Travel Days" are designated at the beginning of every calendar year. A list of Peak Travel Days in effect for this Agreement is set forth in Schedule A. Recovery aircraft during Peak periods is subject to availability.

## 8. FET & APPLICABLE SEGMENT FEES

All domestic flights are subject to 7.5% Federal Excise Tax (FET) that will be deducted from the member's deposit after each flight based on the final estimated flight time of the trip.

Segment fees will also apply for each passenger on each segment of the flight and deducted from the member's deposit at the national rate.

International segment fees will be charged for each passenger departing from or arriving to any international destination.

Additionally, any flight with a departure or arrival to an airport within 225 nautical miles of either the US-Canada border or the US-Mexico border will be subject to FET.

## 9. INTERNATIONAL RESERVATIONS

All international flights must be requested at least seven (7) days prior to the scheduled departure time to ensure aircraft availability. All international flights must either originate or terminate in the continental United States. If a customs stop is required, it will be billed as an additional cost.

*International Fees:* For flights to or from the United States and qualifying international locations, there will be a **20%** premium on the applicable hourly rate for non-Peak Travel Days and a **30%** premium for travel on Peak Travel Days. Flights to or from non-qualifying locations will be subject to pricing, availability, and cancellation terms based on current market conditions.

#### 10. AUTHORIZED USERS

Flight requests will be considered valid for all communications received through known and previously utilized Member email addresses, and from all Authorized Personnel acting on behalf of the Member. Authorized Personnel may be submitted by email or in writing. Jet Agency representatives will take reasonable actions to confirm and/or assume the valid identity of Member communications based solely on Jet Agency's discretion. Jet Agency is not liable for false or misleading flight requests generated from previously known-good Member communication channels and/or reasonably assured communications from new email addresses. The Member and/or assignees bear full responsibility for flight request charges made by the Member, persons masquerading as the Member, authorized flight request personnel provided by the Member, and persons masquerading as Authorized Personnel.

#### 11. SHARED ACCESS

The Member owns the Membership and may authorize, by written notice to Jet Agency, any individual to access and utilize the Member's account under the Program. Each individual authorized in writing by the Member shall be referred to in this Agreement as an "Authorized User." The Member shall remain fully responsible for the payment of all amounts incurred by any and all Authorized Users in connection with the Program.

#### 12. DESIGNATED BENEFICIARY

The Member shall have the right to designate a Beneficiary to whom benefits under this Membership shall be transferred in the event of the Member's death prior to the complete utilization of the Member's Account balance. The Beneficiary designation must be submitted by email or in writing during the Member's lifetime.

#### 13. CONCIERGE SERVICES

Services are available 24 hours per day, 365 days per year. Concierge requests must be made to Jet Agency's Membership Services team at least 24 hours in advance.

#### 14. WIRE INSTRUCTIONS:

» **Financial Institution:**

Chase Bank  
270 Park Avenue  
New York, NY 10017

» **Beneficiary Name:**

Jet Agency Global, LLC  
780 Fifth Avenue South, Suite 200  
Naples, FL 34102

» **Beneficiary Account #:**

539879103

» **Routing (Wire Transfers ONLY):**

021000021

» **SWIFT code (International Wires):**

CHASUS33



# STANDARD TERMS & CONDITIONS

These Terms and Conditions form a part of the Membership Packet executed by the Member, and all references herein to the Membership Packet and its associated documents shall be deemed to include these Terms and Conditions. In addition, all travel and other services arranged by Jet Agency on behalf of or at the request of the Member shall be subject to, and governed by, the Membership Packet. All travel and other services arranged by Jet Agency on behalf of or at the request of the Member shall also be subject to, and governed by, the Membership Agreement between Jet Agency and the Member. The Membership Agreement is incorporated by reference in its entirety into these Terms and Conditions and deemed a part hereof.

## 1. ACKNOWLEDGMENT

The Member acknowledges that no person or entity has made any promise, representation, or warranty whatsoever, express or implied, not contained herein or in the Membership Packet concerning the subject matter hereof, to induce them to become a Member. The Member further acknowledges that they have not become a Member or otherwise entered into the Customer Agreement in reliance on any such promise, representation, or warranty not contained herein or in the Membership Packet, and further acknowledges that there are no other agreements or understandings between the parties hereto that are not contained herein and in the Membership Packet.

## 2. ENGAGEMENT

The Member hereby engages Jet Agency to act on its behalf as a broker to arrange for air charter services from one or more third-party air carriers certificated by the Federal Aviation Administration (FAA) under Part 119 of the Federal Aviation Regulations (FAR), conducting on-demand air charter operations under Part 135 of the FAR (the "Charter Operator"). The Member acknowledges and agrees that, for all services rendered by Jet Agency under this Agreement, Jet Agency is an Air Charter Broker acting as an Indirect Air Carrier to arrange flights on behalf of its clients. Further, the Member understands, acknowledges, and agrees that Jet Agency is not a certificated air carrier and does not hold itself out as an air carrier.

## 3. BILLABLE HOURS

- The Base Billable Hours for any legs that depart from and arrive at airports within the Primary Service Area of the 48 contiguous states, shall be as follows: 1.2 hours on Light aircraft, 1.5 on Midsize aircraft, 2 hours on Super Midsize aircraft, and 3 hours on Heavy aircraft.
- If the Quoted estimate for a trip exceeds the remaining balance of funds in the Member Account, the Member shall, at least 48 hours prior to the initial leg of the trip either (i) renew and fund their program to cover the overage, or (ii) pay the difference between the value of the remaining funds.

- » Final Billable Hours are based upon the last estimated flight time provided on the Member's final itinerary, which will be sent approximately 24 hours prior to departure. In the event the Member receives a complimentary upgrade, the final Billable Flight Time will be based upon the final estimated flight time of the aircraft category booked.

#### 4. PAYMENT FOR TRAVEL SERVICES

The Member authorizes Jet Agency and its affiliates to automatically charge the Member's credit card on file for any and all fees and charges related to, or in connection with, each Jet Agency travel and client service requested by the Member. Alternatively, the Member may opt to pay via wire transfer for these services. Payment instructions for wire transfers will be provided upon request.

#### 5. CREDIT CARD

The Member will be responsible for, and will be invoiced for, other charges that may occur, such as catering orders, ground transportation arrangements, and possible de-icing fees in the event of inclement weather. The Member may choose to pay such invoices as they arise using the Member's credit card. Please note that any invoices paid via credit card will be subject to a 5% surcharge. Surcharges can be avoided by paying these invoices via wire transfer.

#### 6. RESERVATIONS

All requests for service are subject to confirmation from Jet Agency and acceptance by the Charter Operator. Upon receipt of a flight request and acceptance by Jet Agency, the Member will be delivered a confirmation ("Charter Confirmation") by email from Jet Agency, including a confirmation number, and specifying the date(s) and departure time(s) of travel, flight segments arranged at the Member's request, aircraft type, and other requests specified by the Member when requesting the flight.

Upon Jet Agency's receipt of the flight request from the Member, the Confirmation, including these Terms and Conditions, becomes a legal, binding,

and enforceable contract. The Confirmation will be category-specific. Should circumstances require the use of a different aircraft type, the cost of the requested flight(s) may change. In the event that the aircraft requires unforeseen mechanical maintenance prior to departure, Jet Agency reserves the right to provide a replacement aircraft within four hours following the scheduled departure time. The Member shall be advised of any such changes as soon as that information becomes known to Jet Agency.

#### 7. HANGAR AND DE-ICING CHARGES

If the Operator determines, in its sole discretion, that it is prudent to use an aircraft hangar to avoid de-icing charges and/or inclement weather, the Member will pay the actual cost of such hangar charges or rental. In the event the pilot-in-command of the aircraft determines that aircraft de-icing is appropriate before a flight, including a positioning flight to the Member's selected departure location, the Member shall be responsible for the cost of such de-icing. If the Member refuses to accept financial responsibility for all de-icing charges, the flight(s) will be deemed canceled by the Member and will be subject to a cancellation fee of 100%.

#### 8. HIGH-DENSITY TRAFFIC AIRPORTS (HDA)

All high-density traffic airports are defined as airports with the highest demand for arrivals and departures in a given period. These airports incur elevated fees and charges. Any airport designated as a high-density airport by Jet Agency will have a \$1,000 high-density airport fee added to each leg arriving at or departing from these airports.

##### *High Density Airports:*

- » Baltimore/Washington International Airport
- » Boston Logan International Airport
- » Charlotte Douglas International Airport
- » Chicago Midway International Airport
- » Chicago O'Hare International Airport
- » Dallas Fort Worth International Airport

- » Denver International Airport
- » Detroit Metropolitan Airport
- » George Bush Intercontinental Airport
- » Harry Reid International Airport
- » Hartsfield-Jackson Atlanta International Airport
- » John F. Kennedy International Airport
- » LaGuardia Airport
- » Los Angeles International Airport
- » Miami International Airport
- » Newark Liberty International Airport
- » Orlando International Airport
- » Philadelphia International Airport
- » Phoenix Sky Harbor International Airport
- » Ronald Reagan Washington National Airport
- » Salt Lake City International Airport
- » San Diego International Airport
- » San Francisco International Airport
- » Seattle-Tacoma International Airport
- » Tampa International Airport

#### 9. FBO SELECTION

All fixed base operators (FBOs) will be selected by the Charter Operator and/or Jet Agency and listed on the Flight Confirmation. The Member will be responsible for any fees associated with requesting a different FBO.

#### 10. CATERING AND GROUND TRANSPORTATION

The Member agrees that any catering and ground transportation requested by the Member and arranged by Jet Agency shall not be subject to an administrative fee. Cancellations will be subject to a cancellation fee of **100%**.

#### 11. SPECIAL EVENT FEE

For flights in and out of special events, there may be an additional fee due to high demand and limited ramp space. Examples of special events

include the Kentucky Derby, the Masters, the Super Bowl, and similar events. Any such fees will be billed at cost.

#### 12. CANCELLATION CHARGES

Flights are fully cancelable as long as the cancellation is made more than 72 hours prior to the scheduled departure date. No cancellation charges or fees will apply for flights canceled more than 72 hours in advance.

- » Flights canceled within 72 hours of the scheduled departure date may be subject to cancellation charges up to **100%** of the flight cost. The amount of the cancellation charge, if any, will be at Jet Agency's discretion and will be based on various factors, including, but not limited to, the cancellation charges assessed by the air carrier and any non-refundable fees incurred.
- » Miscellaneous Cancellations: Members are also subject to a **100%** cancellation fee as set forth in paragraphs 9 through 14, inclusive.

#### 13. NO SHOW POLICY AND MEMBER DELAYS

A Member no-show will be charged the full amount of the Billed Hours. If the Member is one (1) hour late for a scheduled departure and has not notified Jet Agency of the delay, the Member will be considered a no-show, and the Charter Operator may elect to depart. The flight(s) will be deemed to have been canceled by the Member, and neither Jet Agency nor the Charter Operator will have any further responsibility or liability to the Member.

If the Member notifies Jet Agency in advance that the Member's arrival will be delayed, but that the Member will arrive within one (1) hour after the originally scheduled departure, Jet Agency and/or the Charter Operator will make commercially reasonable efforts to delay the departure, and such rescheduled departure time will become the new scheduled departure time.

The Member understands, acknowledges, and agrees that a delay in departure may not be possible due to factors such as legally required

crew duty time limitations and aircraft scheduling. The Member shall be responsible for any additional charges required to return the aircraft to its originally scheduled itinerary and shall also be responsible for any charges for any substitute aircraft requested by the Member.

As a result of either a no-show or Member delay, the Member may be responsible for additional crew travel or overtime charges, as well as aircraft waiting time charges of **\$500** per hour (or fraction thereof) that the aircraft remains on standby awaiting the Member's arrival.

#### **14. BAGGAGE**

Neither Jet Agency nor the Charter Operator is responsible for shipping excess or rejected baggage. If the Member tenders baggage that cannot be properly stored in the aircraft's designated baggage area or that exceeds the allowable baggage weight, Jet Agency will take commercially reasonable steps to assist the Member in shipping such items at the Member's sole expense. In the event the Member rejects the scheduled aircraft because of baggage capacity, the Member will be deemed to have canceled the flight(s) and will be subject to a cancellation fee of **100%**.

#### **15. DOCUMENTATION AND SECURITY**

All passenger information, including full legal names, birth dates, and gender must be provided to Jet Agency at least 24 hours before departure for domestic flights and at least 72 hours before departure for international flights. A valid government-issued ID with matching information is required for any passenger over 18 years of age. A valid Passport is required for any passenger traveling internationally, regardless of age.

In the event any Member-supplied security information or travel documentation is erroneous or invalid, the Member is solely responsible for any governmental fines or penalties. The Member acknowledges and agrees that any discrepancy in passenger information or documentation may

cause departure delays or flight cancellations, which are the sole responsibility of the Member.

If any passenger under the age of 18 is traveling with only one parent or legal guardian, the other parent or legal guardian must submit to Jet Agency, at least 72 hours before departure, a notarized statement authorizing the travel and releasing Jet Agency and the air carrier from any liability.

Failure of the Member to provide passenger information as required, or any failure of a passenger to present to the crew a valid government-issued ID or any required travel documentation, shall be considered a cancellation of the flight(s) by the Member and subject to a **100%** cancellation fee.

#### **16. PETS**

Pets may accompany Members on Jet Agency flights. Jet Agency must be informed of the number and size of the pet(s) when requesting a flight. Any animal over 60 pounds is considered a passenger. The Member also agrees to be liable for any cleaning costs incurred or any aircraft damage caused by the pet.

#### **17. WEAPONS**

Jet Agency must be notified at the time of booking if weapons are to be carried on a charter flight. For domestic flights and flights to Canada, certain firearms are permitted onboard as long as they are transported in accordance with the applicable regulations of the United States Transportation Security Administration (TSA) and/or Transport Canada (TC).

Failure to provide Jet Agency with the required advance notice of the carriage of weapons may result in a flight cancellation and subject the Member to a cancellation fee of **100%**. The carriage of undeclared weapons may result in fines or penalties levied by the TSA and/or TC. The Member agrees to indemnify and hold harmless Jet Agency and any Charter Operator for any such fines or penalties.

## 18. HAZARDOUS MATERIALS

The air carriers used by Jet Agency are generally not approved to transport dangerous goods or hazardous materials (e.g., explosives, munitions, flammable articles, illegal drugs), with the exception of certain allowed items. A list of such allowed items is available from Jet Agency upon request. No baggage or goods will be carried when, in the judgment of the pilot-in-command, such goods or baggage:

- Might endanger the aircraft, persons, or property;
- Might be likely to be damaged by air carriage;
- Are unsuitably packaged for transport;
- Are improperly or inadequately labeled; or
- The carriage of such goods or baggage might violate the regulations of any country, state, or region flown into, out of, or over.

Failure to notify Jet Agency of any proposed transportation of hazardous materials may result in flight cancellation and subject the Member to a **100%** cancellation fee.

## 19. SAFETY OF OPERATION

The Member hereby acknowledges and agrees that the Charter Operator(s) and/or their pilots will be solely responsible for all decisions regarding safety determinations with respect to the commencement, operation, and termination of flights.

The Member shall indemnify and hold Jet Agency, and its members, employees, attorneys, consultants, agents, and/or affiliates, harmless against any and all damages, losses, liabilities, suits, actions, demands, causes of action, and proceedings, together with expenses related thereto, sustained by the Member as a result of or arising out of the actions of third-party air charter carriers, including Jet Agency's vendors, agents, associates, assigns, and employees, with regard to the safety of charter air travel for the Member.

## 20. ACKNOWLEDGMENT OF RESPONSIBILITY FOR OPERATIONS

The Member acknowledges and agrees that Jet Agency is acting solely as a broker, that Jet Agency is not an air carrier, and that Jet Agency is not operating the on-demand air carrier flights in question.

The Member authorizes Jet Agency to arrange for on-demand air carrier flight(s) as requested by the Member. The Member understands and agrees that the on-demand air carriers providing air transportation to the Member have sole responsibility, liability, and control over all aspects of the aircraft charter services being provided, including, without limitation, aircraft availability and pricing; the commencement, continuation, and termination of on-demand flights; the operation, regulation, condition, and safety of the flight; and all matters related to passengers, baggage, cargo, and other people and events associated with the Member's air travel, such as crew performance and catering services.

The Member agrees to timely provide Jet Agency with any information required by the Charter Operator, including, without limitation, the names and passport information of all prospective passengers. In the event the Flight Confirmation or itinerary includes one or more destinations outside the United States, the Member shall be solely responsible for obtaining any required travel documentation for all passengers, including, without limitation, valid passports and visas.

## 21. DAMAGE OR EXCESSIVE WEAR

The Member agrees to be solely responsible for, and to indemnify Jet Agency against, any costs resulting from damage to or excessive wear of an aircraft as a result of the actions of the Member, the Member's passengers, or Member/passenger baggage, ordinary wear and tear excluded. Such costs may include the cost of loss of use of the aircraft while repairs are made.

## 22. SMOKING

Smoking or vaping is not permitted on any charter flights without prior written approval from Jet Agency. If smoking is approved, the Member will be responsible for the cost of any additional cleaning fees for the aircraft.

## 23. FORCE MAJEURE

Jet Agency will not be deemed to be in breach of its obligations hereunder, nor liable for any delay, cancellation, or damage arising, in whole or in part, from any act of God, acts of nature, acts of civil or military authority, strike or labor dispute, crew rest requirements, mechanical failure, lack of essential supplies or parts, or any cause beyond the direct control of Jet Agency or the Charter Operator.

## 24. REGULATIONS

This Agreement is subject to all applicable rules, regulations, approvals, and certifications of the FAA and the Department of Transportation (DOT), which now or hereafter may be imposed or required.

## 25. DAMAGES

- 1 Neither the air carriers Jet Agency selects and/or associates with on behalf of the Member, nor Jet Agency itself, shall have liability or responsibility for delay, cancellation, or failure to furnish any service to be provided when such failure is caused by mechanical difficulty, weather conditions, airport time slots, acts of God, war, civil commotion, strikes or labor disputes, government regulation, law, rule, or authority, or any causes beyond their reasonable respective control.
- 2 The Member assumes all liability and responsibility for safety, schedule, baggage, cargo, business and personal activities, and financial ramifications, if any, associated with the Member's air reservations and travel arranged by Jet Agency and performed by third-party air charter carriers.

- 3 The Member and its agents, guests, passengers, or any employees, if applicable, shall not engage in or possess any substance or allow any cargo to contain any substance that may result in the seizure, forfeiture, or unsafe operation of the aircraft used in the charter contracted by the Member through Jet Agency. Any damages, including, without limitation, fines, penalties, or forfeitures incurred by or imposed upon Jet Agency and/or its third-party air charter carriers as a result of the Member engaging in prohibited acts shall be borne by the Member.
- 4 Jet Agency makes no representations or warranties of any kind, either express or implied, including, without limitation, implied warranties of fitness for a particular purpose, merchantability, or otherwise, as to any matter related in any manner to its services.
- 5 If the Member's itinerary involves an ultimate destination or stop in a country other than the country of departure, the Warsaw and Montreal Conventions may be applicable, and such Convention(s) govern and, in most cases, limit liability for death or personal injury and for loss of or damage to baggage.
- 6 The Member shall indemnify and hold harmless Jet Agency, its affiliates, and all of their officers, directors, employees, legal representatives, agents, successors, and assigns (the "Indemnified Parties") from and against any and all liabilities, losses, damages, penalties, costs, and expenses on account of any claim, suit, action, demand, proceeding, or anything of a similar nature made or brought against any of the Indemnified Parties as a result of the services performed hereunder on the Member's behalf.
- 7 The Member agrees that in no event will any of the Indemnified Parties be liable to the Member and/or any third party, regardless of the form of action, for any lost profits or lost opportunities, or any indirect, special, consequential, incidental, or punitive damages whatsoever, even if Jet Agency has been advised of the possibility of such damages.

» The Member agrees that the aggregate liability of all of the Indemnified Parties, taken as a whole, arising out of any kind of legal claim (whether arising from negligence, breach of contract, indemnity, tort, or otherwise) in any way connected to the Member's use of Jet Agency's services will not exceed ten percent of the amount paid by the Member for the flight or flights in question.

» None of the Indemnified Parties will have any tort, contract, or other liability to the Member and/or any third party for any losses, including but not limited to ordinary or direct damages, arising in connection with the Member's use of any third-party services arranged or otherwise procured hereunder, or the adequacy, timeliness, completeness, reliability, performance, or continued availability of any such services.

» The Member will indemnify and hold harmless each of the Indemnified Parties against any loss, damage, or expense incurred by any of them by reason of any action or omission of the Member, its employees, representatives, agents, and/or guests. The Member agrees to pay for any damage to the charter aircraft caused by the Member, and/or the Member's employees, representatives, agents, and guests, as well as for any pets or other living creatures brought onto any such aircraft.

This Agreement is subject to all applicable rules, regulations, approvals, and certifications in effect from time to time, including, but not limited to, those promulgated by the Federal Aviation Administration, which now or hereafter may be imposed.

#### **26. LACK OF REPRESENTATIONS AND WARRANTIES**

Neither Jet Agency nor any of its officers, directors, employees, agents, representatives, or affiliates makes any representations or warranties of any kind, either express or implied, regarding:

» Any air carrier or other third party providing services arranged by Jet Agency pursuant to this Agreement; or

» Any aircraft used or operated by any such air carrier.

Each of Jet Agency and its officers, directors, employees, agents, representatives, and affiliates hereby disclaims all other representations and warranties, express or implied, including, without limitation, implied warranties of merchantability, fitness for a particular purpose, or those arising out of the course of dealing, course of performance, or usage in trade.

#### **27. GOVERNING LAW**

The Membership Agreement shall be governed by and construed in accordance with the laws of the State of Florida, without reference to the conflict of laws principles thereof.

#### **28. CONSENT TO JURISDICTION**

Any action or other proceeding arising directly, indirectly, or otherwise in connection with, out of, related to, or from the Membership Agreement, any breach thereof, or any transaction covered thereby, shall be resolved, whether by arbitration or otherwise, within the State of Florida.

Accordingly, the Member consents and submits to the personal jurisdiction of the federal and state courts, and any applicable arbitral body, located within the State of Florida. Any such action or proceeding brought by either party to enforce any right, assert any claim, or obtain any relief whatsoever in connection with the Membership Agreement shall be brought exclusively in the federal or state courts, or, if appropriate, before any applicable arbitral body, located within the State of Florida.

The Member hereby irrevocably waives, to the fullest extent permitted by applicable law, any objection which the Member may now or hereafter

have to the laying of the venue of any such proceeding brought in such a court or arbitral body and any claim that such proceeding has been brought in an inconvenient forum.

The Member will indemnify Jet Agency and each of its officers, directors, employees, agents, and affiliates against, and hold each of them harmless from, any liabilities, losses, claims, costs, damages, penalties, fines, obligations, or expenses of any kind whatsoever (including, without limitation, reasonable attorneys', accountants', consultants', or experts' fees and disbursements) that may be imposed on, incurred by, or asserted against any of them, or that may otherwise arise out of acts performed or omitted in connection with the provisions of these Standard Terms and Conditions or the Membership Packet, as the same may be amended, modified, or supplemented from time to time in accordance herewith or therewith by Jet Agency, its officers, directors, employees, agents, and/or affiliates, except for any liability or expense directly arising out of the gross negligence or willful misconduct of Jet Agency.

#### **29. OPTIONAL ARBITRATION**

Notwithstanding anything contained in the Membership Agreement, the Membership Packet, or herein to the contrary, Jet Agency may, in its sole discretion, elect to submit any claims, controversies, and/or disputes of any nature whatsoever arising out of or related in any way to these Standard Terms and Conditions, the Membership Packet, or any breach or alleged breach hereof or thereof, whether initiated by Jet Agency or the Member, to binding arbitration in the State of Florida, and the Member agrees to be irrevocably bound by any such election made by Jet Agency.

The arbitration shall be conducted before one arbitrator pursuant to the commercial arbitration rules then in effect of the American Arbitration Association, applying the laws of the State of California. Any award rendered in the arbitration shall be final and binding, and judgment may be entered on it in any court having jurisdiction to do so.

#### **30. ENTIRE AGREEMENT**

The Membership Agreement, including the schedules, exhibits, and attachments thereto, together with these Terms and Conditions and the Membership Agreement incorporated by reference herein, collectively contain the entire agreement of the parties with respect to the Member's membership and supersede all existing and all other communications (oral, written, or in any other form) between the Member and Jet Agency (and its officers, directors, employees, representatives, agents, and affiliates) concerning this subject matter.

The Member acknowledges that he or she has not been induced to enter into the Membership Agreement by any representation or warranty made by or on behalf of Jet Agency that is not set forth in such Agreement.

Notices hereunder shall be deemed to have been given as of the date so delivered, e-mailed, faxed, or mailed.

#### **31. PARTIAL INVALIDITY**

If any provision of the Membership Packet (or any portion thereof) is held invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remainder of such agreements will not in any way be affected or impaired thereby and shall be carried out as if such invalid provision were not contained therein.

#### **32. NO WAIVER**

No provision of, or right, power, or privilege under the Membership Packet shall be deemed to have been waived by any act, delay, omission, or acquiescence on the part of any party or its agents or employees, but only by an instrument in writing signed by an authorized representative of such party.

No waiver by any party of any breach or default of any provision of the Membership Packet by the other party shall be effective as to any other breach or default.

### 33. ASSIGNMENT

Without the prior written consent of Jet Agency, the Member shall not assign, delegate, or transfer the Membership Agreement or any of the Member's rights, duties, obligations, or interests thereunder, nor shall any right of the Member to any benefit or payment thereunder be subject to any manner of alienation or assignment.

Jet Agency may assign, delegate, or transfer this Agreement and all of its rights and obligations under the Membership Packet to any business entity controlled by Jet Agency, or to any business entity that, by merger, consolidation, or otherwise, acquires all or substantially all of the assets or business of Jet Agency, or to which Jet Agency transfers all or substantially all of its assets or business. Upon such assignment, delegation, or transfer, any such business entity shall be deemed to be substituted for all purposes for Jet Agency hereunder.

### 34. HEADINGS

The headings in these Terms and Conditions are intended for convenience of reference only and shall not affect their interpretation.

### 35. NOTICES

Notices to the Member shall be made to the last known address on the records of Jet Agency or to any other address Jet Agency reasonably believes to be a current or proper address. Notices to Jet Agency shall be made to its then-current Florida office, to the attention of the Managing Members of Jet Genius Florida Holdings Inc.

### 36. REFUND CLAUSE

All deposits made during the term of this Membership Agreement shall be considered **refundable**, subject to the following conditions:

- » **Incentive Adjustment:** If the Member received any incentive associated with the initial deposit, the monetary value of such incentive shall be deducted from any remaining funds prior to processing the refund.
- » **Liquidation Fee:** Any remaining refundable balance shall be subject to an **8% liquidation fee**, which will be deducted from the refund amount.
- » **Processing Period:** Refund requests shall be processed within a maximum of **thirty (30) calendar days** from the date of receipt of the written request.

SCHEDULE A

# 2025 PEAK TRAVEL DAYS

## JANUARY 2025

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## FEBRUARY 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

## MARCH 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
<del>23</del> 30	<del>24</del> 31	25	26	27	28	29

## APRIL 2025

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## MAY 2025

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## JUNE 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

## JULY 2025

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

## AUGUST 2025

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
<del>24</del> 31	25	26	27	28	29	30

## SEPTEMBER 2025

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## OCTOBER 2025

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## NOVEMBER 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
<del>23</del> 30	24	25	26	27	28	29

## DECEMBER 2025

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

On Peak Travel Days, your departure time may be adjusted by up to four hours earlier or later than requested due to high holiday demand.

**46 PEAK DAYS**

SCHEDULE A

# 2026 PEAK TRAVEL DAYS

## JANUARY 2026

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## FEBRUARY 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

## MARCH 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## APRIL 2026

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## MAY 2026

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

## JUNE 2026

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

## JULY 2026

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## AUGUST 2026

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

## SEPTEMBER 2026

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## OCTOBER 2026

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## NOVEMBER 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

## DECEMBER 2026

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

On Peak Travel Days, your departure time may be adjusted by up to four hours earlier or later than requested due to high holiday demand.

**46 PEAK DAYS**



## AIRCRAFT CLASSIFICATIONS

### LIGHT JET

- » Hawker 400XP
- » Beechiet 400A
- » Citation (Encore, Encore+, Bravo, CJ1, CJ2, CJ3, CJ4, V, Ultra)
- » Lear (31, 35, 40, 45)
- » Premier I/IA
- » Phenom 300
- » Or similar jet aircraft seating up to 6 passengers

### MIDSIZE JET

- » Hawker (800XP, 850XP, 900XP)
- » Citation (Excel, Latitude, XLS)
- » Gulfstream (100, 150)
- » Lear (60, 60XR)
- » Or similar jet aircraft seating up to 7 passengers

### SUPER MIDSIZE JET

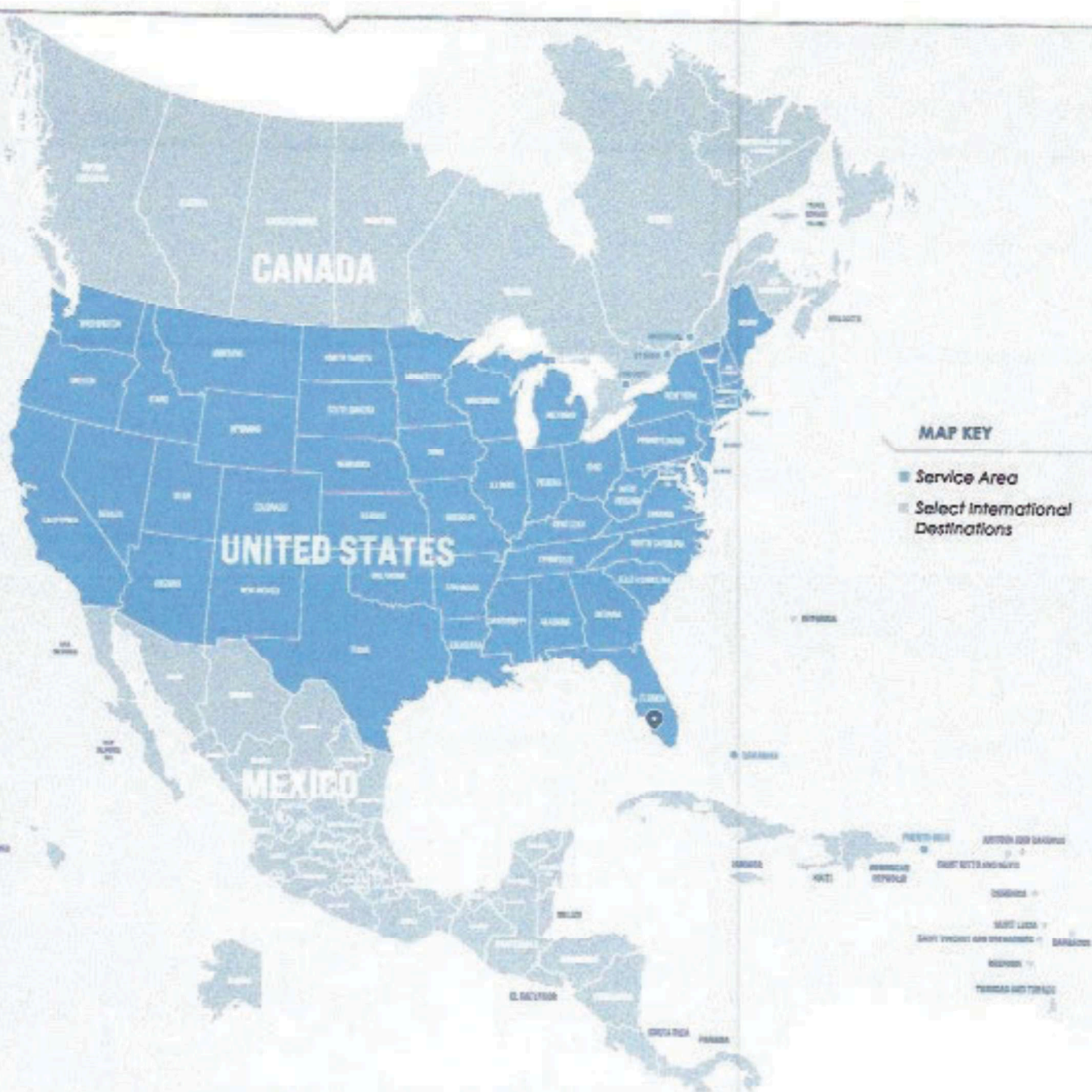
- » Citation (Sovereign, Longitude, CX)
- » Falcon (50, 50EX)
- » Hawker 1000
- » Gulfstream (G200, G280)
- » Challenger (300, 350)
- » Or similar jet aircraft seating up to 8 passengers

### HEAVY JET

- » Gulfstream (IV, IV-SP)
- » Falcon (2000, 2000EX, 2000DX, 2000Easy, 900, 900DX, 900EX, 900Easy)
- » Challenger (601, 604, 605, 850)
- » Embraer Legacy (600, 650)
- » Or similar jet aircraft seating up to 13 passengers

## SERVICE AREA

From major cities to off-the-grid escapes, Jet Agency connects you to the places that matter. Based in Florida, our service area spans the US, select Canadian cities (Montreal, Ottawa, and Toronto), the Bahamas, Puerto Rico, and other select international destinations.



ADDENDUM TO:

# JET AGENCY AGREEMENT

The undersigned parties to the Jet Agency Jet Card Program Agreement,

- » Dated December 29, 2025
- » By and between ("Member") Paul Shirley
- » And **Jet Agency Global, LLC** ("Jet Agency"),

Hereby mutually agree to amend said Agreement as follows:

- » Should the Member purchase JA100
- » Jet Agency will grant the following addition to the Membership Agreement:

## ADDENDUMS


- » **Flight Credit:** Member shall receive a twenty percent (20.00%) flight credit equal to Twenty Thousand Dollars (\$20,000), resulting in a total initial balance of One Hundred Twenty Thousand Dollars (\$120,000).
- » **Complimentary Ground Transportation:** All passengers flying under this Agreement shall receive complimentary Black Car ground transportation for all departures from, or arrivals into, any South or Southwest Florida airport.
- » **Validity:** These Addendums (1-2) shall remain valid only if this Membership Agreement is executed and fully funded on or before December 27, 2025.

*All other terms and conditions of the Jet Agency Jet Membership Program Agreement remain the same.*





JET AGENCY



780 Fifth Avenue South  
Suite 200  
Naples, FL 34102  
888.501.9161

[MEMBERSHIP@JETAGENCY.COM](mailto:MEMBERSHIP@JETAGENCY.COM)

**From:** Charles Schwab & Co., Inc. <donotreply@mail.schwab.com>  
**To:** "PTSHIRLEY@YAHOO.COM" <PTSHIRLEY@YAHOO.COM>  
**Sent:** Monday, December 29, 2025 at 02:42:49 AM PST  
**Subject:** Wire request completed



Account ending: [REDACTED]  
Dec 29, 2025

## Your Wire Request Has Been Completed.

Dear Client,

We are writing to let you know that your request to wire funds from your Schwab account has been completed.

Wire details:

Wire amount	\$100,000.00
From account ending in	[REDACTED]
Wire recipient	Jet Agency Global LLC
Receiving Bank	JPMorgan Chase Bank, NA
To account ending in	[REDACTED]
Reference	[REDACTED]
Case ID	[REDACTED]

**EXHIBIT  
B**

To view your wire transfer, please [login](#) to your Schwab account.

**Thank you for the opportunity to serve you.** If you believe there is an error, or you have any questions, please call **877-742-9488** to speak with a Schwab representative.

[PERSPECTIVE](#) | [PRIVACY](#) | [CONTACT US](#) | [LOG IN](#)

If you have any questions or concerns, PLEASE DO NOT REPLY TO THIS EMAIL. Instead, visit [Schwab.com/contactus](https://www.schwab.com/contactus) to identify a fast and simple way to get in touch.

For your protection, we are unable to accept instructions to change your email address sent in reply to this message. To update your address using a secure channel, please [log in](#) to your account.

For your security, Charles Schwab will never request personal information through email.

View [SchwabSafe®](#) and [The Schwab Security Guarantee](#).

Notice: All email sent to or from the Charles Schwab corporate email system is subject to archival, monitoring and/or review by Schwab personnel.

Charles Schwab & Co., Inc., 3000 Schwab Way, Westlake, TX 76262-8104.

©2025 Charles Schwab & Co., Inc. All rights reserved. Member [SIPC](#).

(0415-0242) WRFRR

ORIGIN ID:PBIA (561) 814-2020  
CYNTHIA M. DAVILA, ESQ.

SUSHER & ROSENBLUM PA  
444 W FAULKROAD AVE., SUITE 470  
WEST PALM BEACH, FL 33401  
UNITED STATES US

SHIP DATE: 09APR26  
ACTWGHT: 0.50 LB  
CAD: 109194852INET14535  
BILL SENDER

TO **JET AGENCY GLOBAL, LLC**  
**C/O JORDAN BROWN, MANAGER**  
**780 5TH AVENUE S., SUITE 200**

**NAPLES FL 34102**

(561) 814-2020 REF:

PO: DEPT:



J261026012001uv

TRK# 0201 8704 5704 0002

**FRI - 10 APR 5:00P**  
**STANDARD OVERNIGHT**

**XP FTMYG**

**EMYA 34102**  
**FL-US RSW**



After printing this label:

**CONSIGNEE COPY - PLEASE PLACE IN FRONT OF POUCH**

1. Fold the printed page along the horizontal line.
2. Place label in shipping pouch and affix it to your shipment.

Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com. FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$1,000, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see current FedEx Service Guide.

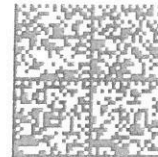
**EXHIBIT**  
**C**

**Slusher & Rosenblum, P.A.**  
444 W. Railroad Avenue  
Suite 470  
West Palm Beach FL 33401



9589 0710 5270 0135 4028 13

PITNEY BOWES  
**\$9.80**  
US POSTAGE<sup>®</sup>  
CORRECTION  
028W0002310939  
9041136457  
ZIP 33401  
APR 08 2026



JET AGENCY GLOBAL, LLC  
C/O JORDAN BROWN, MANAGER  
780 5TH AVE., S., SUITE 200  
NAPLES, FL 34102

**Slusher & Rosenblum, P.A.**  
444 W. Railroad Avenue  
Suite 470  
West Palm Beach FL 33401

PITNEY BOWES  
**\$0.74**  
US POSTAGE<sup>®</sup>  
FIRST-CLASS  
028W0002310909  
9041136457  
ZIP 33401  
APR 08 2026



JET AGENCY GLOBAL, LLC  
C/O JORDAN BROWN, MANAGER  
780 5TH AVE., S., SUITE 200  
NAPLES, FL 34102

April 8, 2026

**VIA FEDERAL EXPRESS, CERTIFIED MAIL, AND U.S. MAIL**

Jet Agency Global, LLC  
c/o Jordan Brown, Manager  
780 5<sup>th</sup> Ave S., Suite 200  
Naples, FL 34102

**Re: Jet Agency Agreement (the “Agreement”) between Paul Shirley (“Mr. Shirley”) and Jet Agency Global, LLC (“Jet Agency”)**

Dear Mr. Brown:

We have been retained to represent Mr. Shirley with respect to the above-referenced Agreement. Pursuant to the Agreement, Mr. Shirley paid a \$100,000.00 deposit (the “Deposit”). Thereafter, on or about February 9, 2026, Mr. Shirley reached out to schedule his first flight using his membership. Specifically, Jet Agency agreed to provide Mr. Shirley one-way private air transportation from Palm Springs, California, to Reno, Nevada, with a third-party air carrier certified by the Federal Aviation Administration. The flight was to take place on February 16, 2026. Jet Agency, however, failed to provide the contracted for flight.

Following the foregoing, Mr. Shirley opted to terminate the Agreement and requested a refund of the Deposit. Jet Agency, however, has failed and/or refused to return Mr. Shirley’s deposit despite its failure to provide Mr. Shirley anything in return therefore. Not only does this constitute a breach of Jet Agency’s contractual obligations to Mr. Shirley, it also amounts to civil theft.

Thus, pursuant to Florida Statutes § 772.11, demand is hereby made for threefold Mr. Shirley’s actual damages, *to wit*: \$300,000.00, in exchange for which Jet Agency shall be given a written release from further civil liability for the specific act of theft set forth above. Payment to our firm’s trust account must be made within thirty (30) days of your receipt hereof and delivered to the address above. Should Jet Agency fail to comply with this demand, Mr. Shirley shall institute litigation to recover same, along with his attorneys’ fees, court costs, and interest, without any further notice.

Any failure to specifically refer to any particular remedy or cause of action against you is not an indication that Mr. Shirley is waiving, or has any intention to waive any remedy, and should not be relied on as such. Mr. Shirley’s rights pursuant to Florida’s civil theft statute are cumulative with all other rights and remedies at law and in equity, and neither the delay nor the failure to exercise any rights or remedies to date should be viewed by you as an abandonment of said rights and remedies.

444 W Railroad Avenue  
Suite 470  
West Palm Beach, FL 33401



561-814-2020  
561-557-4598  
www.slusherandrosenblum.com

Should you wish to discuss this matter further, please contact our office.

Sincerely,

*Jed* /s/ Cynthia M. Davila  
Jeremy E. Slusher, Esq.

JES/cmd