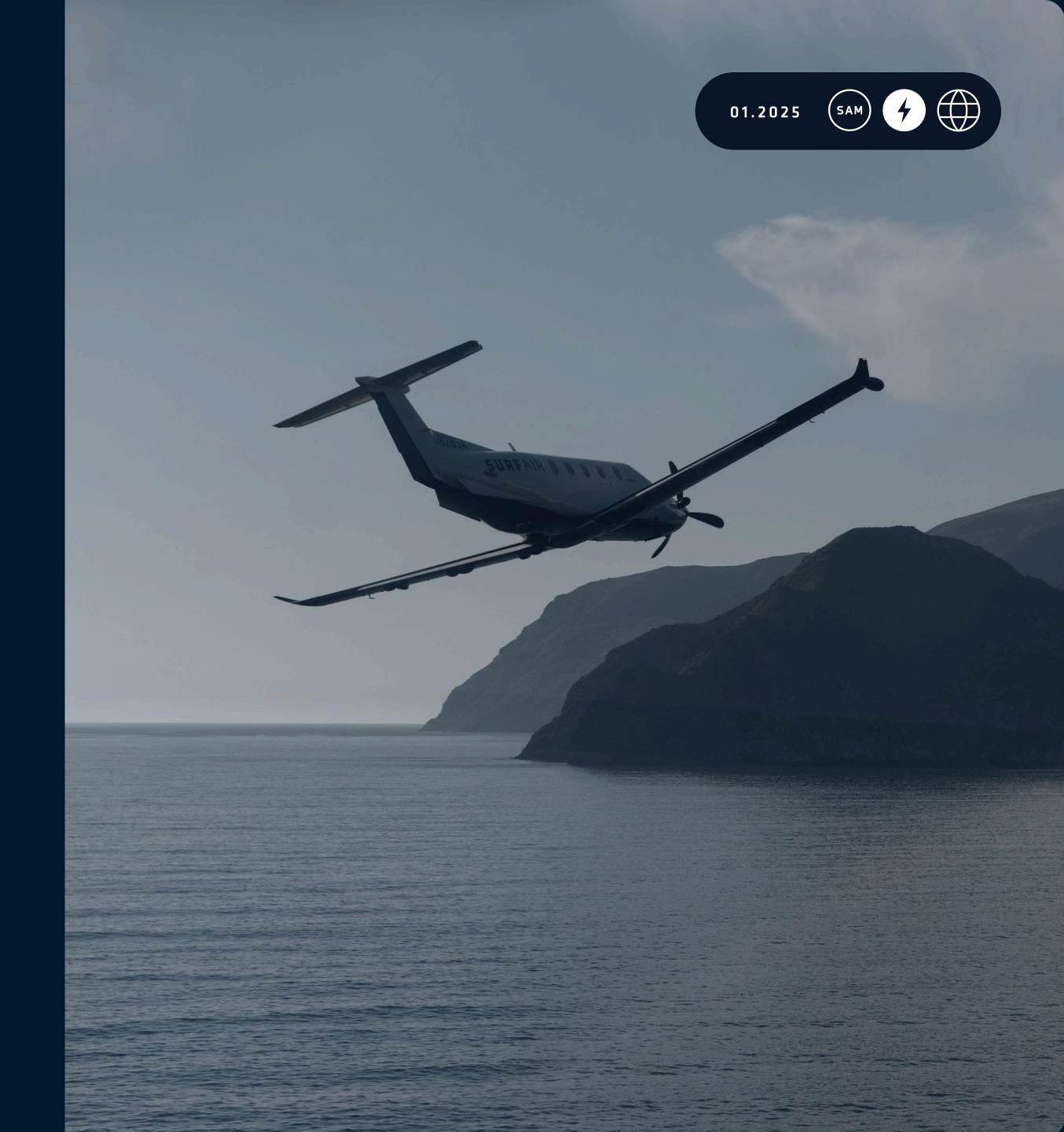
# AIR MOBILITY

Transforming regional flying

# SURFAIR MOBILITY

NYSE: SRFM



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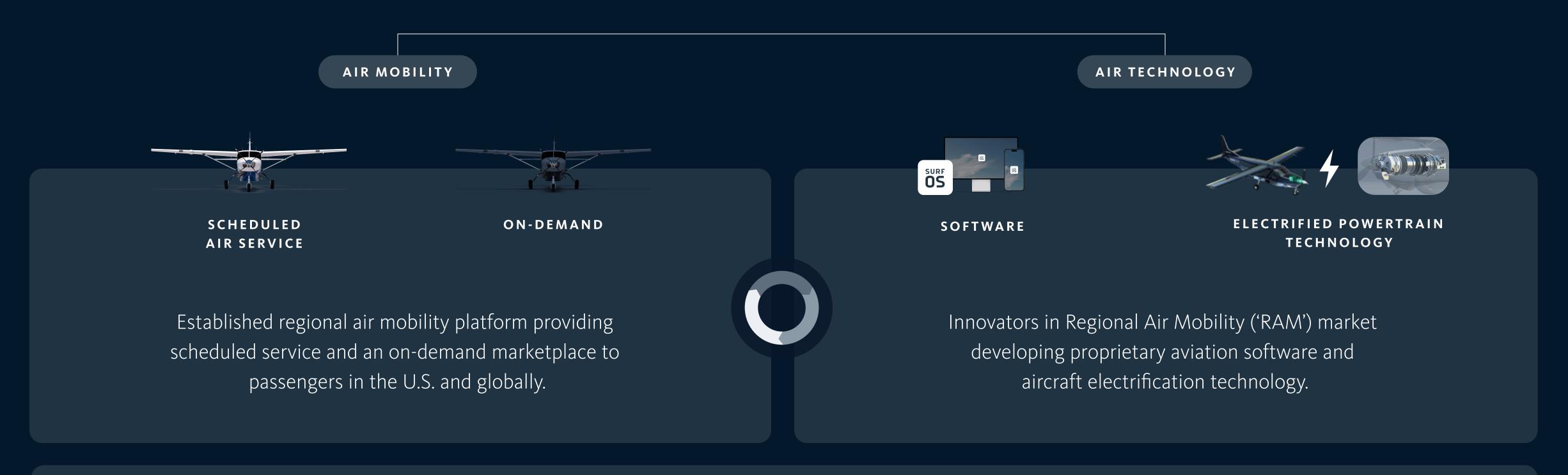


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### SURF AIR MOBILITY OVERVIEW

Two complementary business units combine to scale regional air mobility





### THE SURF AIR MOBILITY PLATFORM



### MARKET OPPORTUNITY

The beginning of a massive growth industry



\$75B - \$115B

Global regional mobility market by 2035

\$15B - \$22B<sup>2</sup>

U.S. market by 2035

"Innovative propulsion... could usher in a new era of frequent, convenient passenger flights on small regional aircraft."

MCKINSEY & COMPANY 3

May 2023

Our position as one of the largest commuter airlines will enable our platform to accelerate the growth and adoption of a new form of regional air mobility ("RAM").



"Regional Air Mobility (RAM) will fundamentally change how we travel by bringing the convenience, speed, and safety of air travel to all Americans, regardless of their proximity to a travel hub or urban center."

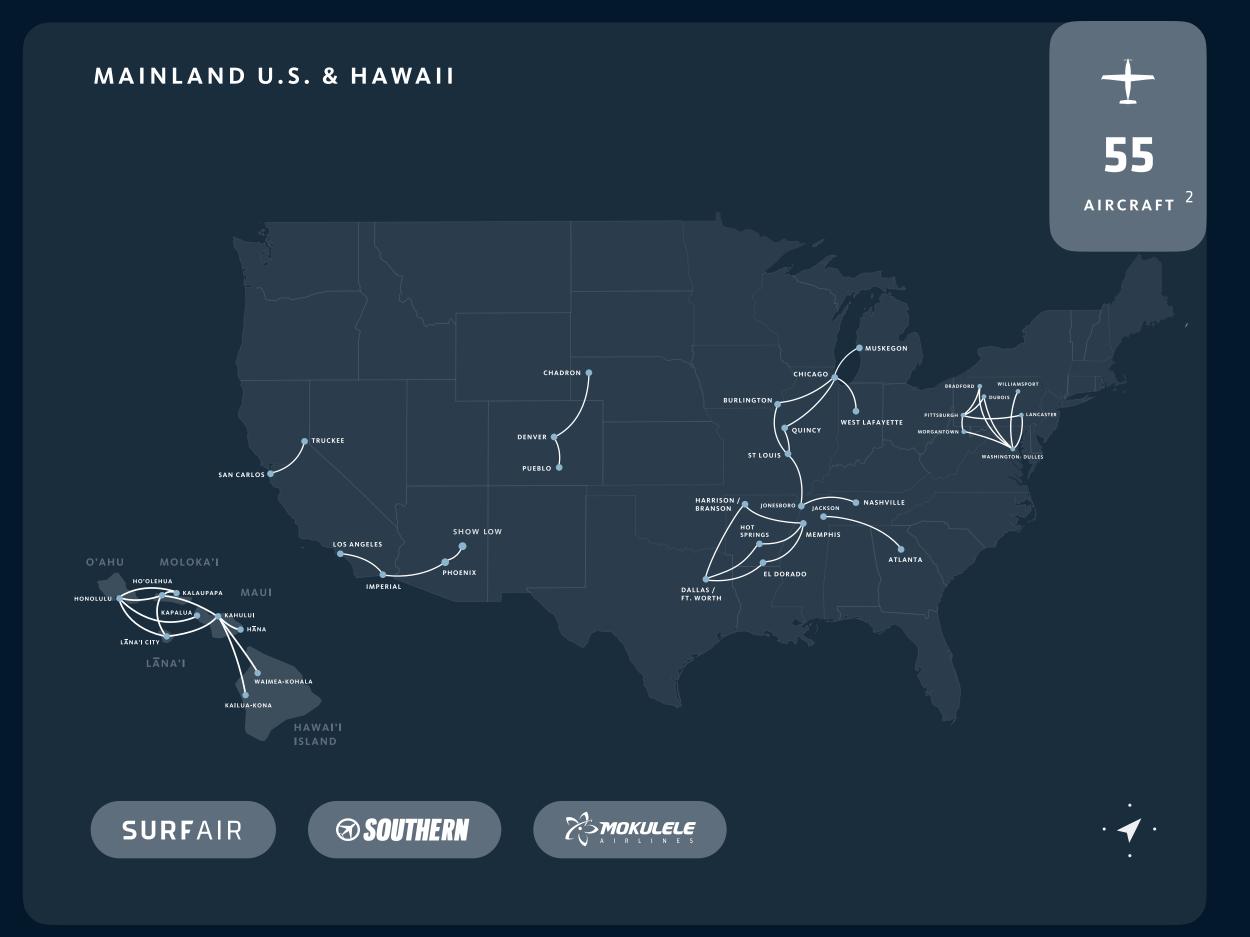
NASA<sup>4</sup>

April 2021

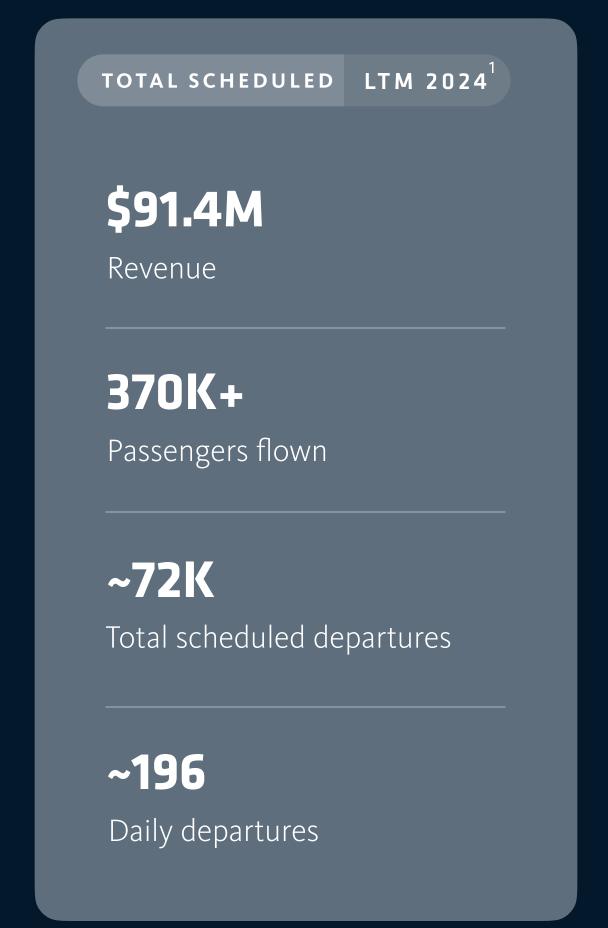


SCHEDULED AIR SERVICE

We've flown millions of passenger over millions of miles









- 2. Aircraft fleet consists of 42 Cessna Caravans, 8 Pilatus PC12's, 3 Tecnams, and 2 Saab 340s
- 3. Passengers flown in 2023; Sources: americanairlines.gcs-web.com, ir.united.com, newsroom.hawaiianairlines.com, news.alaskaair.com

### SCHEDULED AIR SERVICE: HAWAII HIGHLIGHT

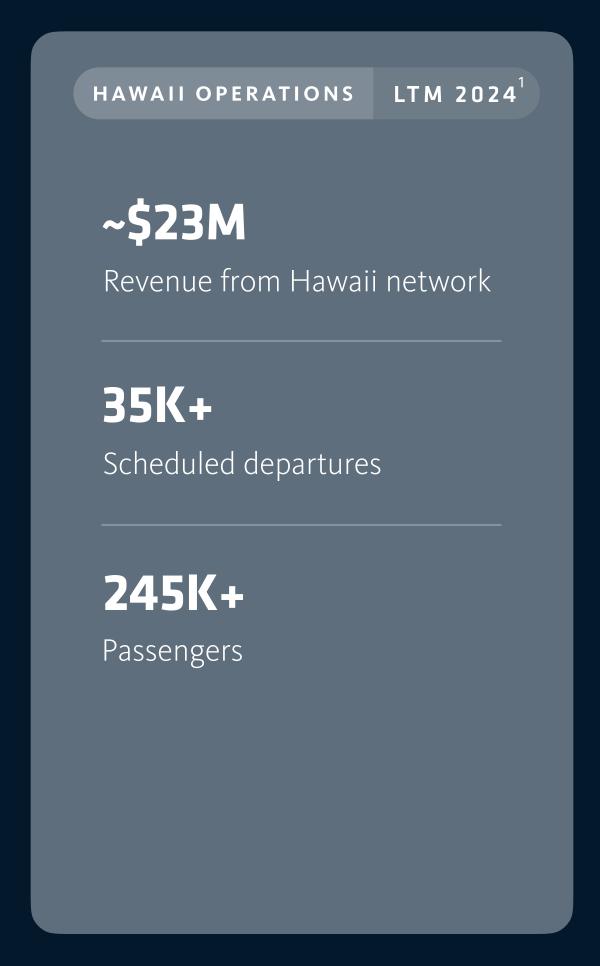
Our robust network in Hawaii demonstrates the potential of regional air mobility



#### MOKULELE ADVANTAGES

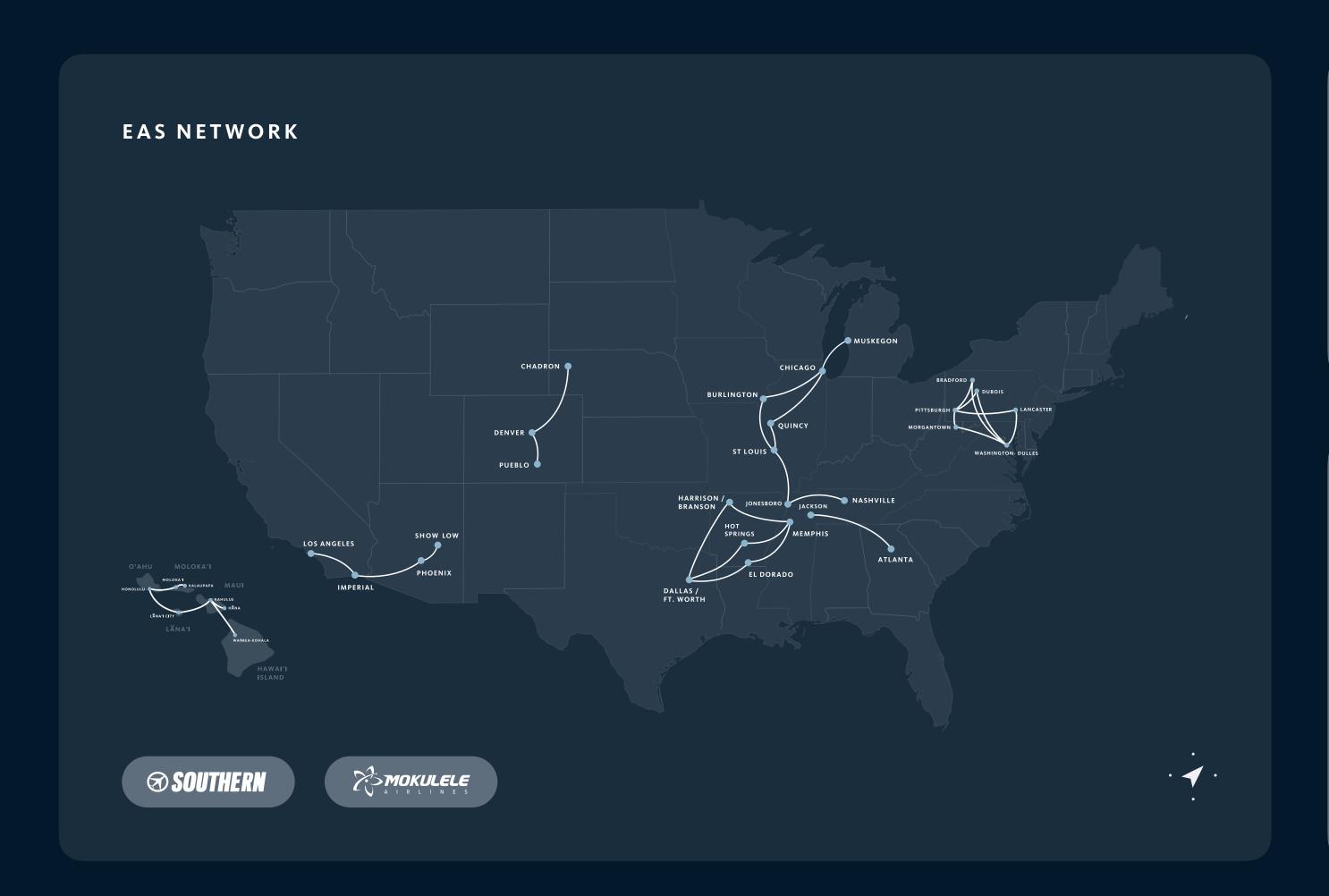
- Largest interisland commuter airline
- Little airline competition and no driving alternative
- Consistent, local customer base of repeat fliers
- Accessible airport infrastructure
- Short stage lengths allow for high flight frequency





# SCHEDULED AIR SERVICE: ESSENTIAL AIR SERVICE (EAS) HIGHLIGHT

Recurring government contracts currently drive ~41% of total revenue<sup>1</sup>



EAS NETWORK LTM 2024

\$48.7M

EAS subsidy revenue

20

EAS communities in network

3.4 yrs

avg length of contract

#### WHAT IS EAS

Created by Congress in 1978, the EAS program ensures that small communities receive air service to connect them with the large U.S. aviation infrastructure. The Department of Transportation (DOT) selects air carriers to provide service to eligible communities with subsidies.

178

\$400M<sup>2</sup>

EAS communities available

Total EAS subsidies available

ON DEMAND

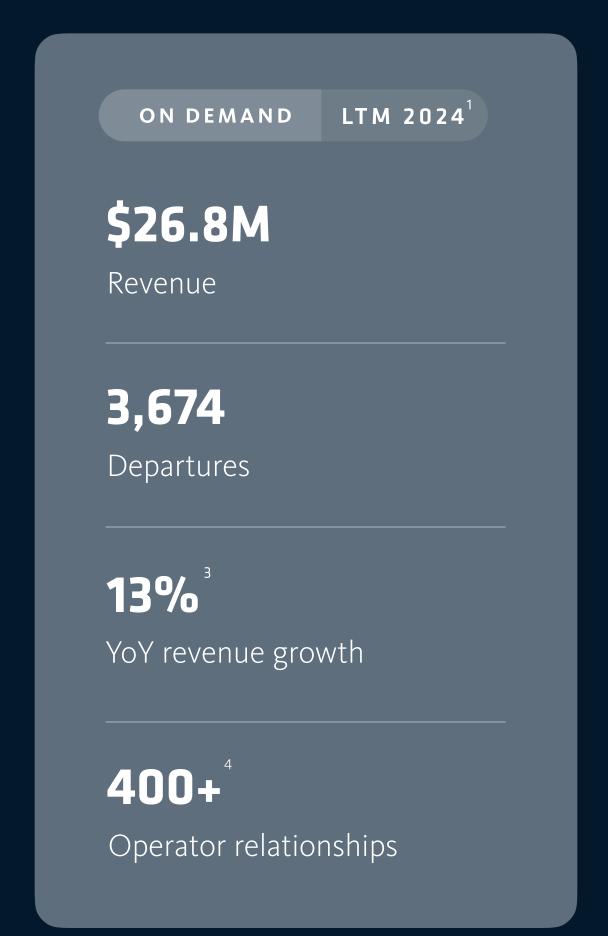
# Global on-demand charter operations



#### ON DEMAND ADVANTAGES

- Asset-light marketplace
- Focus on regional mobility with less supply constraints
- \$30B global TAM in 2023 for air charter services market with 5% CAGR (45% North America)<sup>2</sup>







- 1. LTM ending September 30, 2024
- 2. Global Market Insights, "Air Charter Services Market Size, Share & Analysis Report"
- 3. Comparison made to pro-forma LTM September 30, 2023
- 4. Since inception

## DISTRIBTION

# The Surf Air marketplace

Using the Surf Air marketplace, users can easily find, book, and customize On Demand charter flights to meet their exact charter needs.



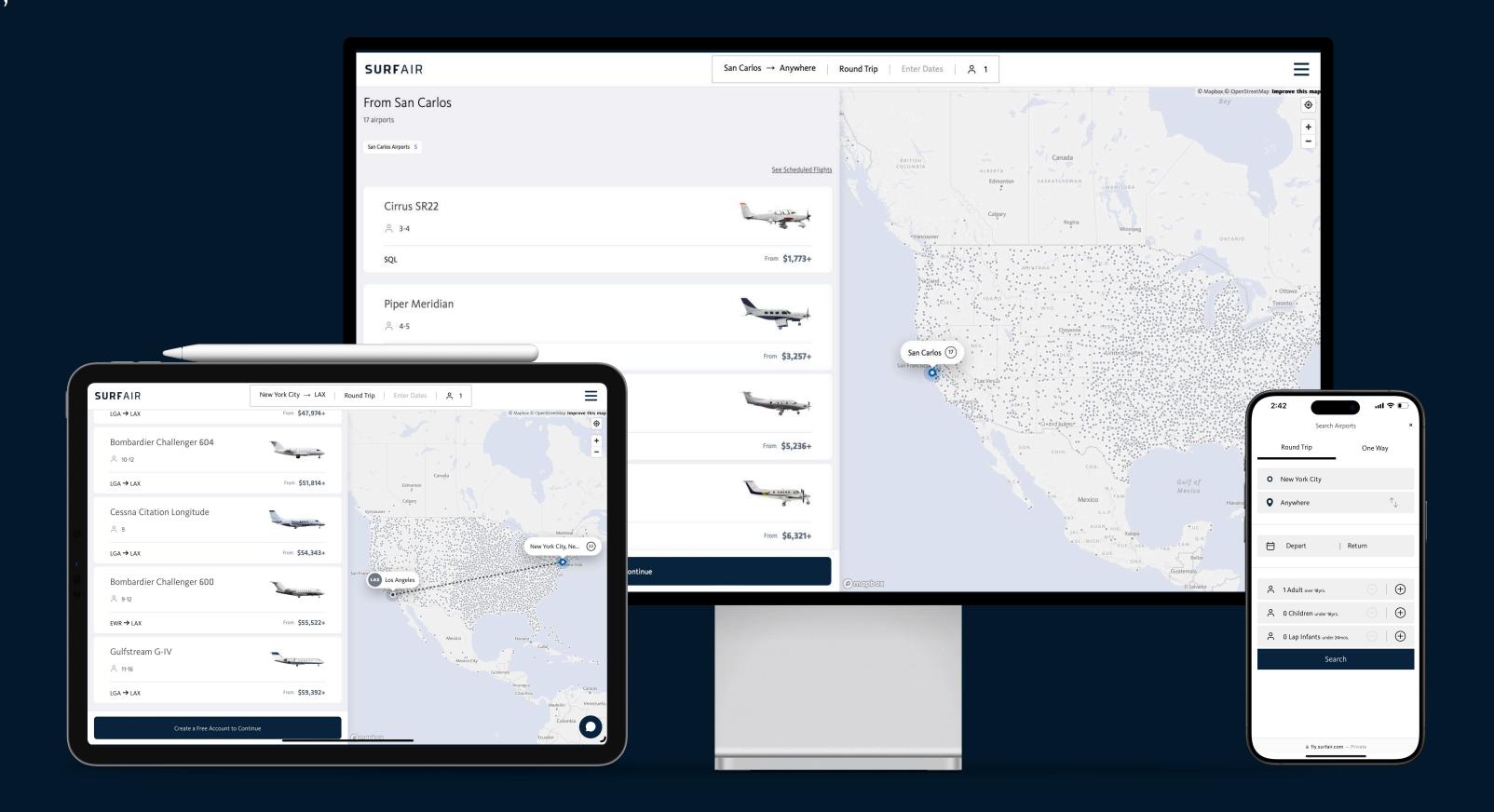
### ON DEMAND CHARTER

Fly anywhere with the aircraft of your choice



### SCHEDULED FLIGHTS

Frequent scheduled flights





### 4-PHASE TRANSFORMATION OVERVIEW

**>>>** 

PHASE 1

2024

# Transformation

- Improved capital structure
- Strengthened balance sheet
- New management in place
- Realized M&A synergies

**>>>** 

PHASE 2

2025 - 2026

# Optimization

Optimize airline operations

Recalibrate On Demand business

Drive efficiencies from SurfOS

COMPS

Skyllest



**>>>** 

PHASE 3 2026 - 2027

# Expansion

Deploy SurfOS to third-parties

Launch new tier-1 routes

Pursue more JV opportunities

COMPS

Sabre. appfolio

PHASE 4

**>>>** 

2027+

# Acceleration

Deploy electric aircraft

Build out operator platform

Certify electrified powertrains

COMPS

Uber

(airbnb

Joby M ARCHER







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# Optimize airline operations

## ROUTE RATIONALIZATION

- Implement data-driven analysis
  of network design and route
  profitability
- Incorporate FAA authorization
  Act into EAS bidding strategy
  - Equal weighting of total cost in air carrier proposals creates an edge for Surf Air's low-cost Caravan fleet

## FLEET MANAGEMENT

- Develop fleet lifecycle management approach
- Re-fleet with new Textron Aviation
  Cessna Grand Caravan aircraft
  deliveries
- Exit inefficient or high operating cost fleet types
- Optimize in-house maintenance facilities and third-party network

# OPERATIONAL IMPROVEMENTS

- Consolidate operations center to central location (Dallas)
- Redesign operating procedures from decentralized to central control
- Adopt SurfOS operator tools internally
- Optimize crew and maintenance planning with flight operations





# Recalibrate On Demand business

## BUSINESS PLAN RECALIBRATION

- Expand client base from turboprop to jet aircraft
- Rationalize products & memberships
- Optimize costs of internal sales force
- Expand relationships with new operators
- Focus on delivering a branded and unique customer experience

# MIDTERM PROFITABILITY ENHANCEMENTS

- Secure inventory with volume purchase agreements with operators
- Leverage SurfOS software to improve efficiencies
  - More accurate real-time pricing
  - Broader aircraft and operator sourcing with realtime availability
  - Improve distribution with DTC ecommerce marketplace

## RESUME EXPANSION

- Integrate operators directly into SurfOS platform
- Grow into new profitable markets
- Pursue international partnerships with operators





# Drive efficiencies from SurfOS

# STREAMLINE SALES, SOURCING AND DISTRIBUTION

- Improve productivity with new tools for On Demand Sales team
- Aggregate aircraft supply and automate sourcing through direct integrations with operators' Flight Management Systems (FMS)
- Improve On Demand charter pricing with real time aircraft availability

# IMPROVE OPERATIONS & AUTOMATE MAINTENANCE

- Enable teams across air operations with software tools that improve efficiency and productivity:
  - Crew flight management app
  - Network planning and flight scheduling tool
  - Resource planning and analysis

# BEGIN ROLLOUT OF SURF OS TO LAUNCH CUSTOMERS

- Beta test applications with key stakeholders
  - Part 135 operators
  - Charter brokers



### UPSIDE DRIVER: SURF OS SOFTWARE

We are developing an all-in-one software platform for the Advanced Air Mobility industry



#### THE "OPERATING SYSTEM" FOR REGIONAL AVIATION

Building the software platform to support the growth and operations of the Advanced Air Mobility industry



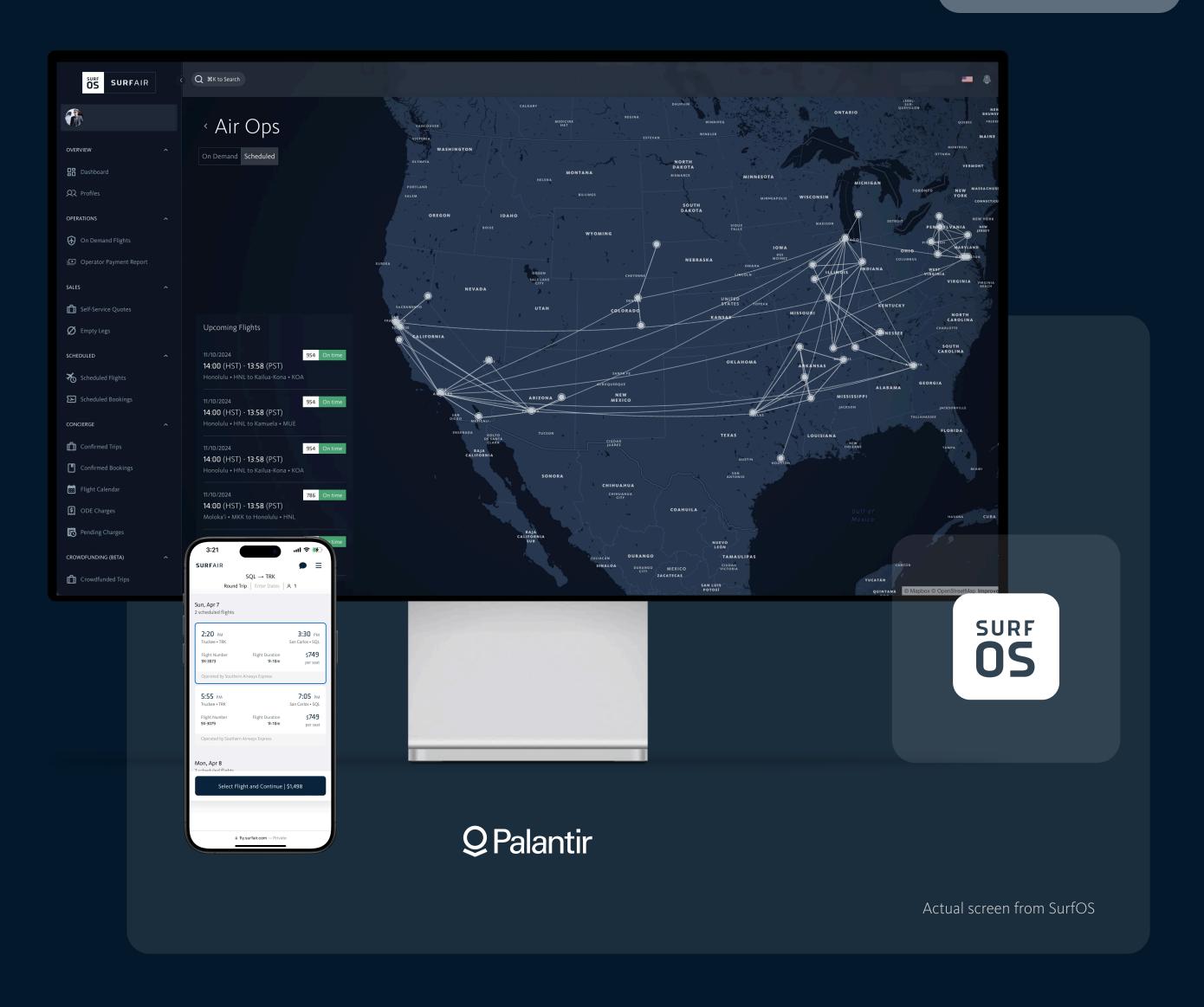
#### **POWERED BY PALANTIR'S AI PLATFORM**

Leveraging Palantir's Foundry and AI platforms to improve data organization and make faster decisions



#### THIRD-PARTY CUSTOMERS

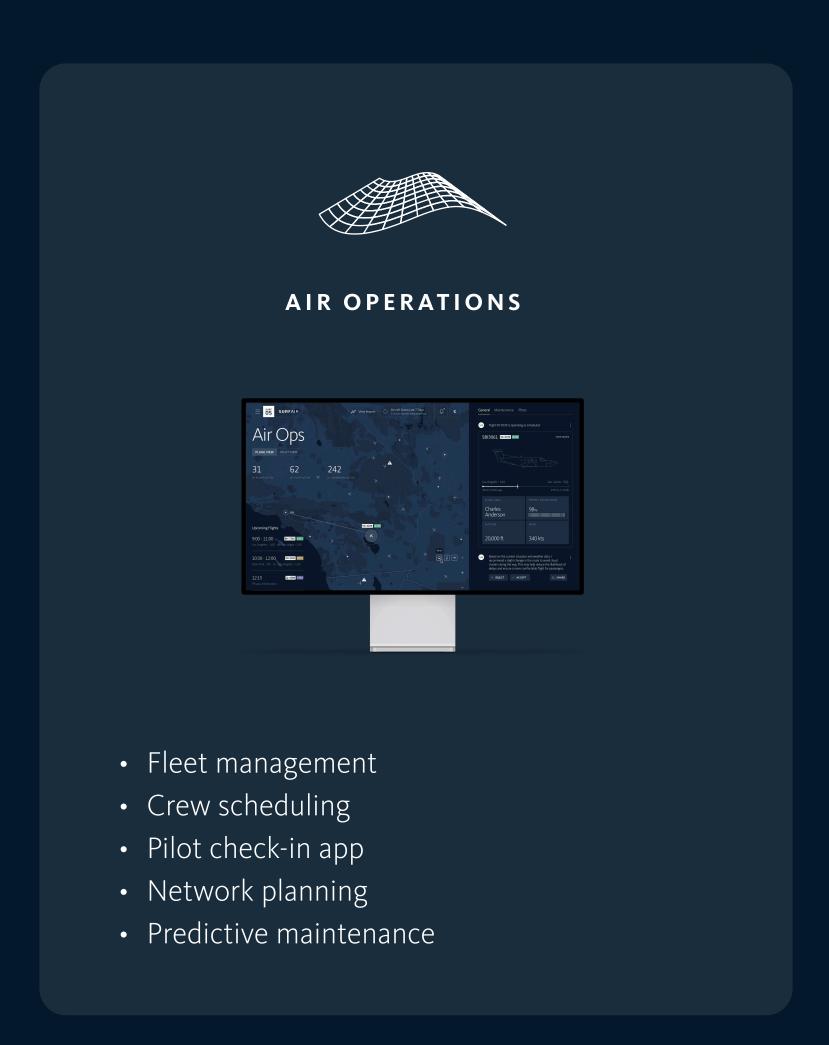
SurfOS isn't just designed to improve our own operations. We will offer our proprietary software to Part 135 operators, charter brokers, and aviation manufacturers

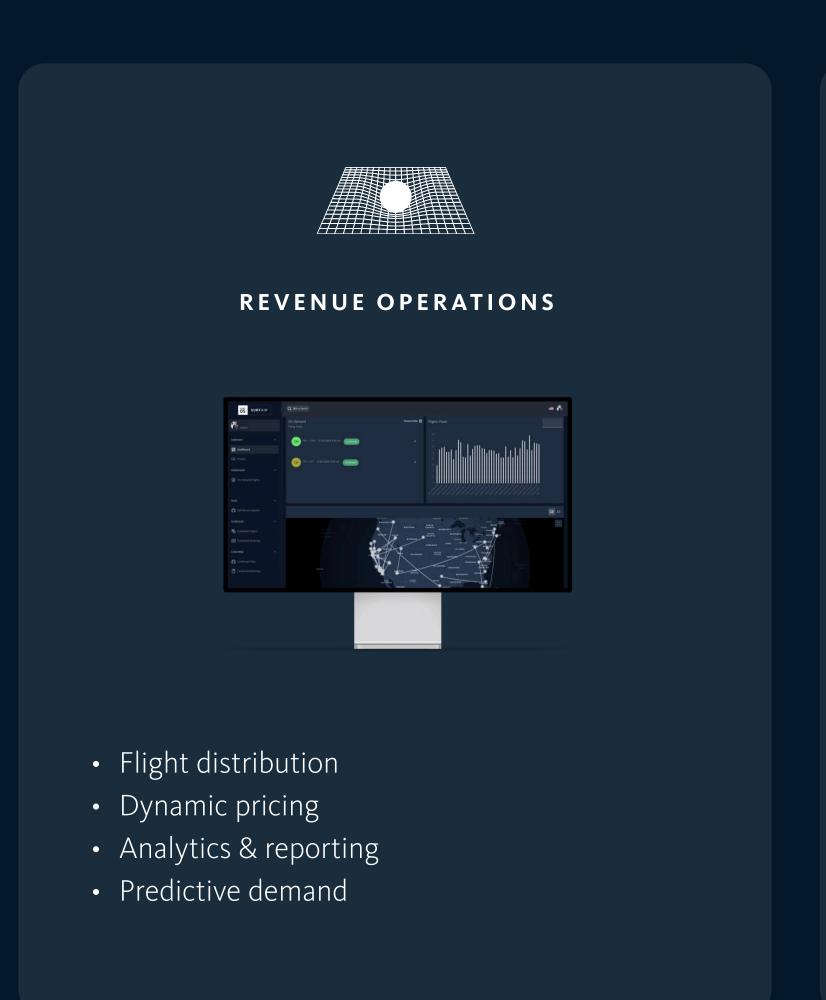


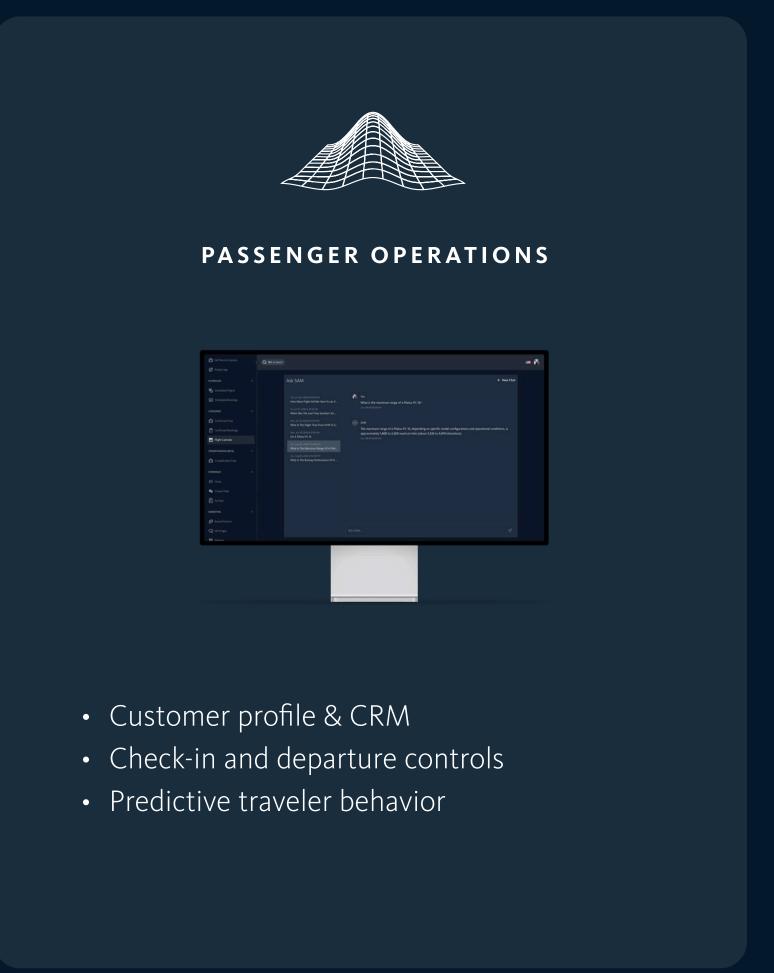
## SURF OS

# Designed to increase efficiency, decrease costs, and drive productivity







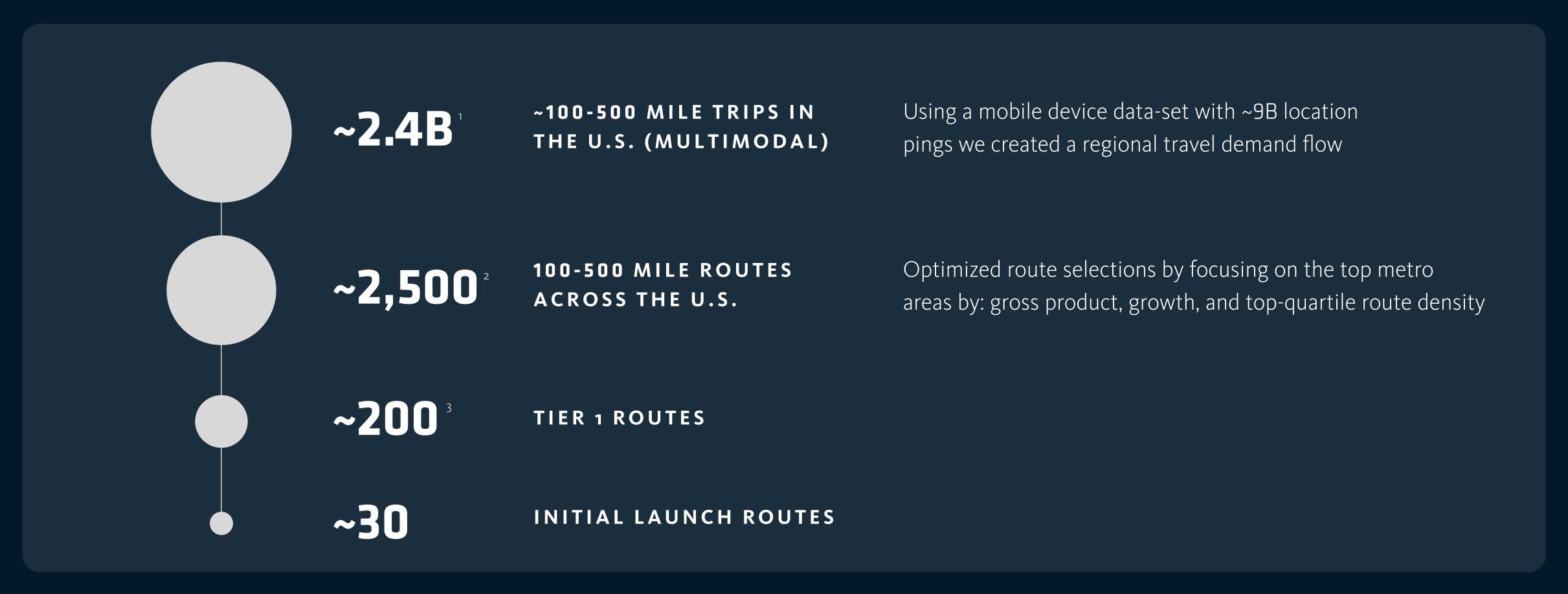


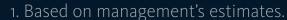
### PHASE 3: LAUNCH NEW TIER 1 ROUTES



We've identified ~200 tier 1 routes across the U.S. based on growth and profitability

Demand data and demographic data layers powered the creation of our network plan.





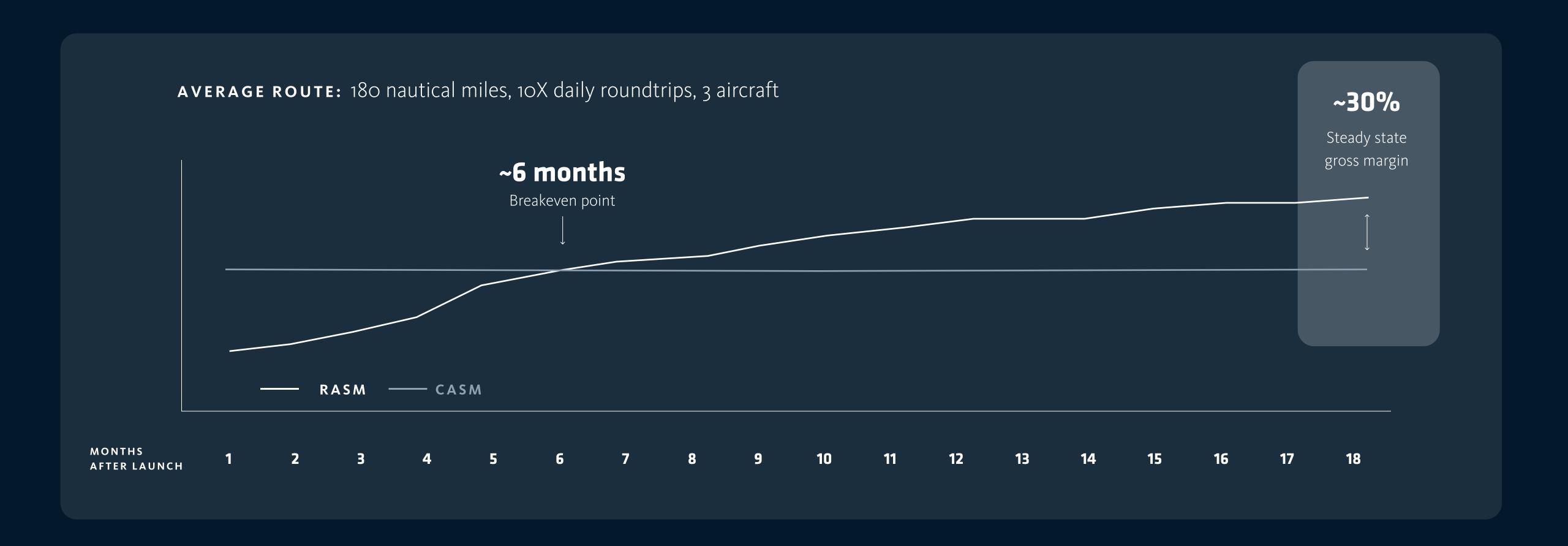
<sup>2. 150–800-</sup>kilometer trips.

<sup>3.</sup> We define "tier 1" routes as those routes (1) that are part of the largest U.S. 100 to 500 mile travel markets measured by annual trips taken between any two metros in the United States; (2) with airport pairs optimized on the zip code level using demographic data such as household income, STEM employees, and property value; (3) that typically do not have direct airport-to-airport competition; and (4) based on a regional air mobility consumer preference and price point survey of approximately 2,500 people in the United States and the European Union, as well as management's analysis, we believe can support operations pre-electrification with average fares of approximately \$250 to \$300 per seat per trip.

### PHASE 3: LAUNCH NEW TIER 1 ROUTES



New routes can reach profitability 6-12 months after launch





### STRATEGIC DIFFERENTIATORS

Why we are uniquely positioned to win in the regional air mobility market

• •	Scale	One of the largest regional commuter airlines in the U.S.	<sup>1</sup> flying over 370K passenger per year <sup>2</sup>
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	•	
•	Experience	
• •		ESTADUSHED OPERATIONS AND DRAND IN A NIGHTY REGULATED INDUSTR
	LAPCITCE	Established operations and brand in a highly regulated industry

- ·· Depth Exclusive relationships with Textron Aviation and Palantir Technologies
- Expansive distribution channel through major carrier interline agreements and 400+ regional air operators³
- :: Technology Proprietary Al-enabled software to drive growth and profitability
- .... Execution Deep management expertise across aviation, software, and electrification

<sup>1.</sup> By scheduled departures

<sup>2.</sup> LTM ending September 30. 2022

<sup>3.</sup> Since inception

# SURFAIR



